

Can Guillem

Privacy policy

According to the current legislation on General Data Protection Regulation (GDPR), we inform you that the personal data you provide by filling in the electronic registration in this page will be collected in files whose responsible is:

Hotel Agroturismo Can Guillem Ibiza SL

NIF: B57805491

By virtue of the provisions of said legislation, the holder of personal data may exercise his rights of access, rectification, delete, opposition, treatment limitation, data portability and not being subject of automatized individual decisions, including the preparation of profiles, writing to:

Hotel Agroturismo Can Guillem Ibiza SL

Crta. Santa Gertrudis km 0,100

or by email to the email address of **info@canguillem.net** indicating in the subject the title "General Data Protection Regulation".

The fact of not registering the personal data required in the form as mandatory, could cause that we cannot proceed with your request.

The accommodation **Can Guillem** uses Neobookings booking software as the responsible of the processing and storage of your personal data and reservations in its servers whose responsible is:

NEOBOOKINGS, S.L.

C/ Menéndez Pidal, 14

07820 Sant Antoni de Portmany (Ibiza)

NIF: B-57298010

You can request information about your data by emailing at datos@neobookings.com. To delete or modify your data you should contact **info@canguillem.net**.

Furthermore, accepting this legal warning, you are recognizing that the information and personal data collected are accurate and truthful.

The collection of your personal data is done with the purpose of making reservations in our business, offer you the accommodation services and giving you other products and services advertisements, warning and offers and information of general interest.

We also inform you that our server will send to your computer a file ('cookie'), which will give us information about the chosen language and other navigation options of the pages you visit through this website. However, you have the possibility to configure your computer in a way that rejects the installation of these 'cookies'.

Hotel Agroturismo Can Guillem Ibiza SL and **Neobookings, S.L.** make a commitment to treat your personal data in an absolutely confidential way and to use them only for the purposes indicated.

We inform you that **Hotel Agroturismo Can Guillem Ibiza SL** and **Neobookings, S.L.** has adopted the legally required security measures in its facilities, systems and files required by the legislation on data protection. Furthermore, the person in charge of the file guarantees the confidentiality of the personal data, although personal data and any other information that is in their power or accessible through their systems could be shared to the competent public authorities in case it is required in accordance with the applicable legal provisions.

The owner of the data responds, in any case, the veracity, accuracy, validity, authenticity and relevance of the personal data provided.

By contracting our services you are authorizing us to transfer your personal data to the company **FLEXMYROOM INSURETECH, S.L.**, domiciled in Benidorm (03503 – Alicante), Calle Gambo, 6-2º-F, and with CIF number B42687616, with the sole purpose of protecting your reservation enjoying the services and insurance products offered. Only the data strictly necessary for the activation of the insurance (name and surname, identity number, postal address and contact information) will be transferred, in our common interest. This entity will cancel your personal data when the

service has ended and the legally established deadlines have been met. You can exercise your rights of access, rectification, deletion, limitation of treatment, data portability, and opposition to treatment and not be subject to automated decisions at the email address datos@flexmyroom.com

Legal Information

According to the provisions of article 10 of Law 34/2002, on the Information Society and Electronic Commerce Services, all our clients, users and visitors are informed about the legal information related to the company that owns the web located at the Internet address:

www.canguillem.com

Corporate name: Hotel Agroturismo Can Guillem Ibiza SL
Official address: Crta. Santa Gertrudis km 0,100
Fiscal ID (Legal Identifying code): B57805491

Privacy and Data Policy

Privacy and personal data policy: applicable to users of this hospitality business when making a reservation

Data Controller (us): the hospitality business that will provide you, the user, with the requested service. Our identification and contact details are available on the website you used to make your reservation / to contact us with questions. They will also appear on the invoice we send you.

Data Compliance Officer: not applicable to the activities of Data Controllers.

User: you, who completed the reservation form or any other related documentation.

Purpose: The purpose of processing the data provided through this form is to manage the reservations made by you, the user, and/or respond to the questions/requests you submitted.

Legal Basis:

- Either the necessity to perform our contract with you, the user, and/or the need to take steps at your request before entering into a contract.
- Or your consent as the user by ticking the acceptance box of the Terms and Conditions, of which this Privacy and Data Policy is an integral part.

Duration: We will store the data provided by you, the user, for the time necessary to manage the reservation you made, as well as the requested accommodation services. Once the management is completed, your data will be retained for six (6) months. If you agree to receive marketing and/or commercial information, your data will be stored until you withdraw your consent.

Data of other individuals: when you, the user, provide personal data belonging to a data subject other than yourself, you are responsible for such acts and for obtaining the respective consent of those data subjects for providing their data.

Data Transfer: we will not transfer personal data to a third country outside the EEA (European Economic Area).

Rights of Data Subjects: data subjects may exercise their rights of access, rectification, deletion, and objection by emailing or sending postal correspondence to the contact information on our reservation website and invoices.

Supervisory Authority: if a data subject believes their rights have been affected, they may also contact the competent supervisory authority of the relevant Member State. More information at: https://ec.europa.eu/info/law/law-topic/data-protection/data-protection-eu_en