

Gran Hotel Luna de Granada

Privacy policy

According to the current legislation on General Data Protection Regulation (GDPR), we inform you that the personal data you provide by filling in the electronic registration in this page will be collected in files whose responsible is:

Hoteles de Granada 2012, SLU

By virtue of the provisions of said legislation, the holder of personal data may exercise his rights of access, rectification, delete, opposition, treatment limitation, data portability and not being subject of automatized individual decisions, including the preparation of profiles, writing to:

Hoteles de Granada 2012, SLU
Guitarrista Manuel Cano, 2

or by email to the email address of indicating in the subject the title "General Data Protection Regulation".
The fact of not registering the personal data required in the form as mandatory, could cause that we cannot proceed with your request.

The accommodation **Gran Hotel Luna de Granada** uses Neobookings booking software as the responsible of the processing and storage of your personal data and reservations in its servers whose responsible is:

NEOBOOKINGS, S.L.
C/ Menéndez Pidal, 14
07820 Sant Antoni de Portmany (Ibiza)
NIF: B-57298010

You can request information about your data by emailing at datos@neobookings.com. To delete or modify your data you should contact .

Furthermore, accepting this legal warning, you are recognizing that the information and personal data collected are accurate and truthful.

The collection of your personal data is done with the purpose of making reservations in our business, offer you the accommodation services and giving you other products and services advertisements, warning and offers and information of general interest.

We also inform you that our server will send to your computer a file ('cookie'), which will give us information about the chosen language and other navigation options of the pages you visit through this website. However, you have the possibility to configure your computer in a way that rejects the installation of these 'cookies'.

Hoteles de Granada 2012, SLU and **Neobookings, S.L.** make a commitment to treat your personal data in an absolutely confidential way and to use them only for the purposes indicated.

We inform you that **Hoteles de Granada 2012, SLU** and **Neobookings, S.L.** has adopted the legally required security measures in its facilities, systems and files required by the legislation on data protection. Furthermore, the person in charge of the file guarantees the confidentiality of the personal data, although personal data and any other information that is in their power or accessible through their systems could be shared to the competent public authorities in case it is required in accordance with the applicable legal provisions.

The owner of the data responds, in any case, the veracity, accuracy, validity, authenticity and relevance of the personal data provided.

Legal Information

According to the provisions of article 10 of Law 34/2002, on the Information Society and Electronic Commerce Services, all our clients, users and visitors are informed about the legal information related to the company that owns the web located at the Internet address:

<https://www.delunahotels.com/>

Corporate name: Hoteles de Granada 2012, SLU
Official adress: Guitarrista Manuel Cano, 2
Fiscal ID (Legal Identifying code): B65819427